

# **Installation Manual**

Model: 52927 Matte Black 52928 Matte White

Fan weight ±2 lbs: 14.8 lbs (6.7 kg)





# Congratulations on purchasing your new Hunter® ceiling fan!

The ceiling fan you purchased will provide comfort and performance in your home or office for many years. This instruction manual contains complete instructions for installing and operating your fan. We are proud of our work and appreciate the opportunity to supply you with the best ceiling fan available anywhere in the world.

# We are here to help!

This Instruction Manual is designed to make installation as simple as possible. While working through this Instruction Manual, keep your smartphone or tablet nearby. We have added video links to help you through the more technical sections. If you are unfamiliar or uncomfortable with wiring, contact a qualified electrician. We also provide telephone support at 1.888.830.1326 or visit us at HunterFan.com.



**READ and SAVE These Instructions** 

# **A** WARNING

# Warning







w.1 - To reduce the risk of fire, electrical shock, or personal injury, mount fan directly from building structure and/or an outlet box marked acceptable for fan support of 70 lbs (31.8 kg) and use the mounting screws provided with the outlet box.

w.2 - To avoid possible electrical shock, before installing or servicing your fan, disconnect the power by turning off the circuit breakers to the outlet box and associated wall switch location. If you cannot lock the circuit breakers in the off position, securely fasten a prominent warning device, such as a tag, to the service panel.

w.3 - To reduce the risk of electric shock, this fan must be installed with an isolating wall control/switch.

w.4 - To reduce the risk of personal injury, do not bend the blade brackets when installing the blade brackets, balancing the blades, or cleaning the fan. Do not insert foreign objects in between rotating fan blades.

w.5 - This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision. It is recommended that children be supervised to ensure that they are not using the appliance improperly.

w.6 - To reduce the risk of fire or electric shock or injury to persons, do not use replacement parts that have not been recommended by the manufacturer (e.g. parts made at home using a 3D printer).

## Caution

c.1 - All wiring must be in accordance with national and local electrical codes ANSI/NFPA 70. If you are unfamiliar with wiring, use a qualified electrician.

c.2 - Use only Hunter replacement parts.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and if not installed and used in accordance with the instructions may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

· Reorient or relocate the receiving antenna.

• Increase the separation between the equipment and receiver.

· Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

· Consult the dealer or an experienced radio/TV technician for help.

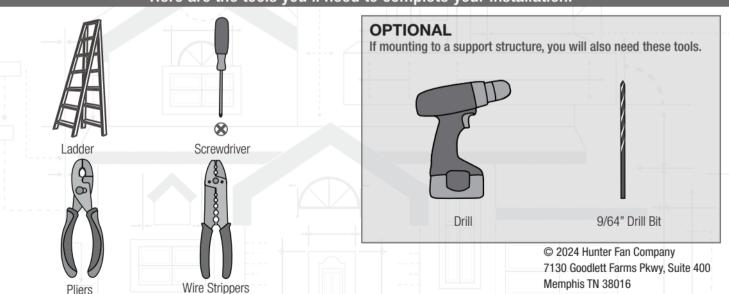
Caution: modifications not approved by the party responsible for compliance could void user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This product conforms to UL Standard 507.



# Here are the tools you'll need to complete your installation:



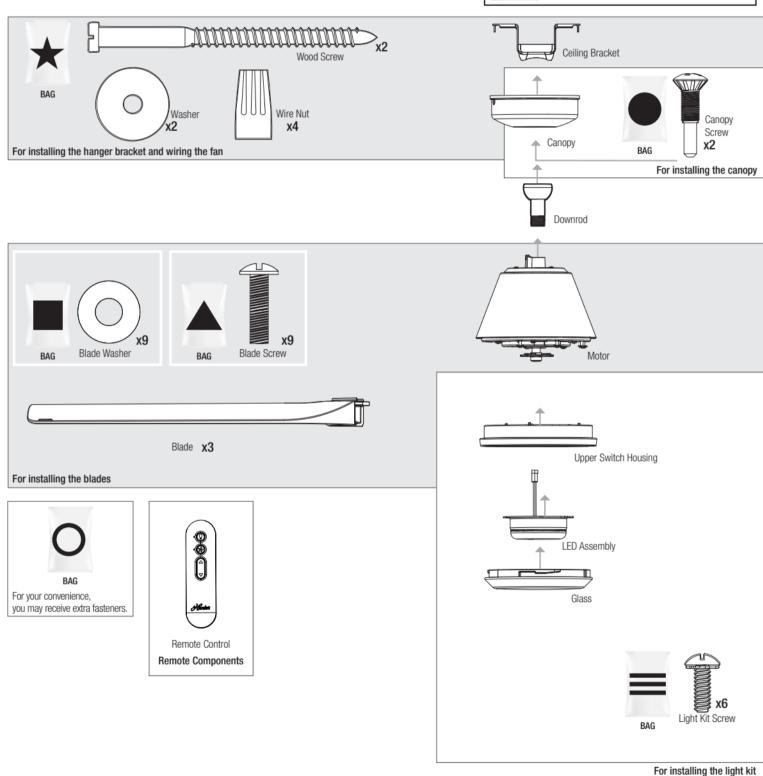
# Here is what comes in your box:

We recommend that you pull everything out of the box and lay it out. We have grouped the drawn components below with the hardware you'll need for those parts. The screws below are drawn to scale to make it easier to identify what piece of hardware is needed to install each component.

## **Hunter Pro Tip:**



Do not discard the hardware bags or mix parts from different bags. Make note of the symbol printed on each hardware bag. The symbols can be used to identify the appropriate hardware for each step.



Note:

Find a part that is missing or damaged? Fan style may vary.

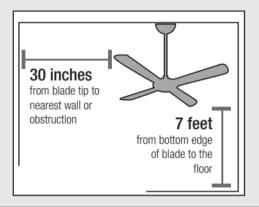
Don't take it back to the store. Let us make it right. Visit us at HunterFan.com or call us at 1.888.830.1326.

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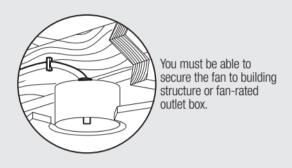
# **Choosing the Right Installation Location**

You probably bought this fan with a location in mind. Let's check below to make sure it is a good fit.

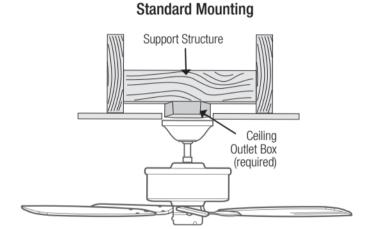
## Check the room dimensions:



## Check the outlet box:

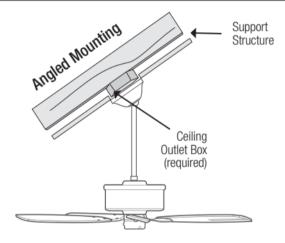


# Checking the Ceiling Angle:



## If you have a flat ceiling:

Hang your fan by a standard downrod. Some fans come with a shorter downrod for a Low Profile installation.



## If you have an angled or vaulted ceiling:

- 1. You will need a longer downrod. (sold separately at HunterFan.com)
- If your ceiling angle is greater than 34°, you will also need an Angled Mounting Kit. (Sold separately at HunterFan.com)

# **Angled Mounting**

# A little more information on Angled Mounting:

For optimum performance and appearance, a longer downrod should be used with your Hunter ceiling fan when installing on high or angled ceiling. If your ceiling is angled greater than 34° you will also need an Angled Mounting Kit. Longer downrods and the Angled Mounting Kit are sold separately at <a href="https://example.com">HunterFan.com</a>.

## **Hunter Pro Tip:**

Determining if you need an Angled Mounting Kit:

Fold on the dotted line. Place against edge againts the wall. Slide towards the ceiling.

If the guide touches the wall but not the ceiling, you need an angled mounting kit.





WALL

CEILING **T** 

# Installing the Ceiling Bracket

You have two options for installation. Pick which one works best for your location. Remove any existing bracket prior to installation. Only use the provided Hunter ceiling bracket that came in your fan's box.

## **Hunter Pro Tip:**

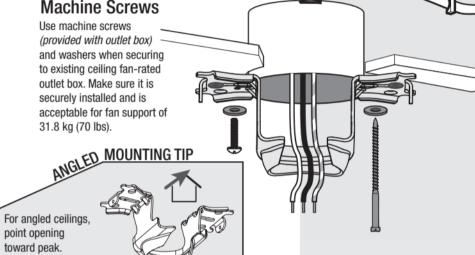
The machine screws are the ones that came with your outlet box.



## Do this first!

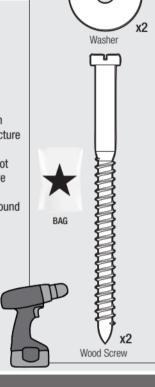


# Option 1: Machine Screws



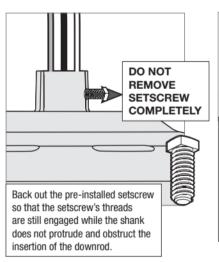
# Option 2: Wood Screws

Use wood screws and washers (included) when securing to support structure with approved electrical outlet box. Drill 9/64" pilot holes in support structure to aid in securing ceiling bracket with hardware found in the # hardware bag.



# **Installing the Downrod**

Follow below if you are using the downrod that came pre-assembled in your box. Need to install a longer or shorter downrod? Check out the guide at the end of this manual.





Pass all wires to one side of horizontal bar in downrod assembly. Hand tighten the downrod until it stops (at least 4–5 complete revolutions).

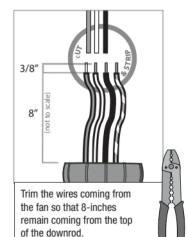


# **▲** WARNING

## FAN FALL HAZARD

To prevent SERIOUS INJURY or DEATH:

- ALWAYS tighten setscrew with pliers.
- DO NOT hand tighten setscrew.
- CHECK the setscrew is tight using pliers each time you change fan direction.



## **Hunter Pro Tip:**

The ground wire attached to the downrod is approximately 8 inches.



Ceiling Bracket

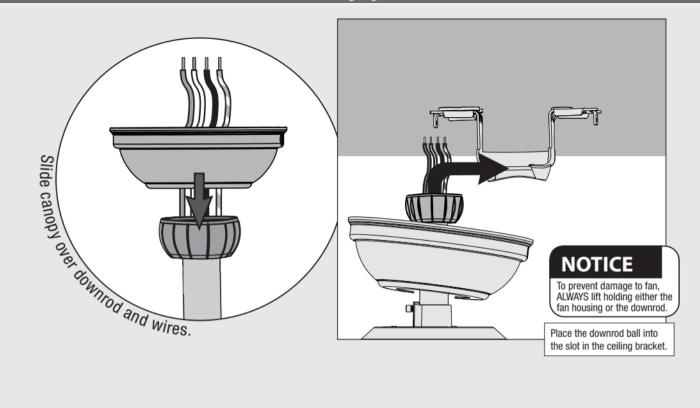
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Note:

Fan style may vary.

Hanging Fan Wiring Installing Fan Body Blades Light Remote App

# Hanging the Fan



# Progress Check: Your fan should look like this.

Note:

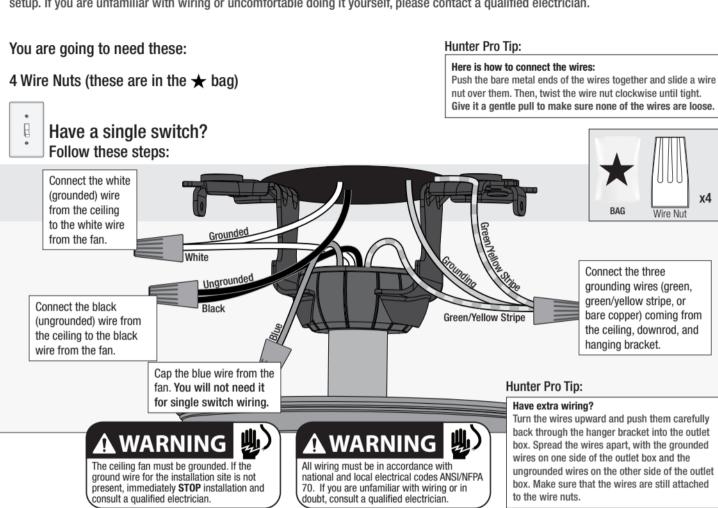
Fan style may vary.

Light

# Wiring the Fan

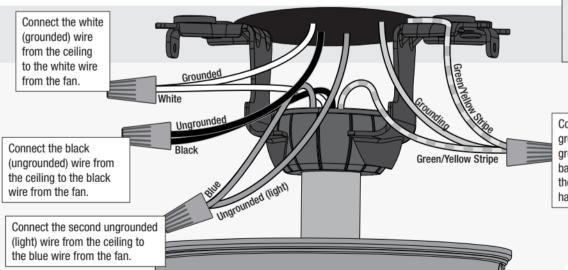
# We know wiring is hard. Let's make it easier.

Follow these steps to get your fan wired quickly and safely. Follow the route below that best matches your wall switch setup. If you are unfamiliar with wiring or uncomfortable doing it yourself, please contact a qualified electrician.





# Have dual switches? Follow these steps:





Connect the three grounding wires (green, green/yellow stripe, or bare copper) coming from the ceiling, downrod, and hanging bracket.

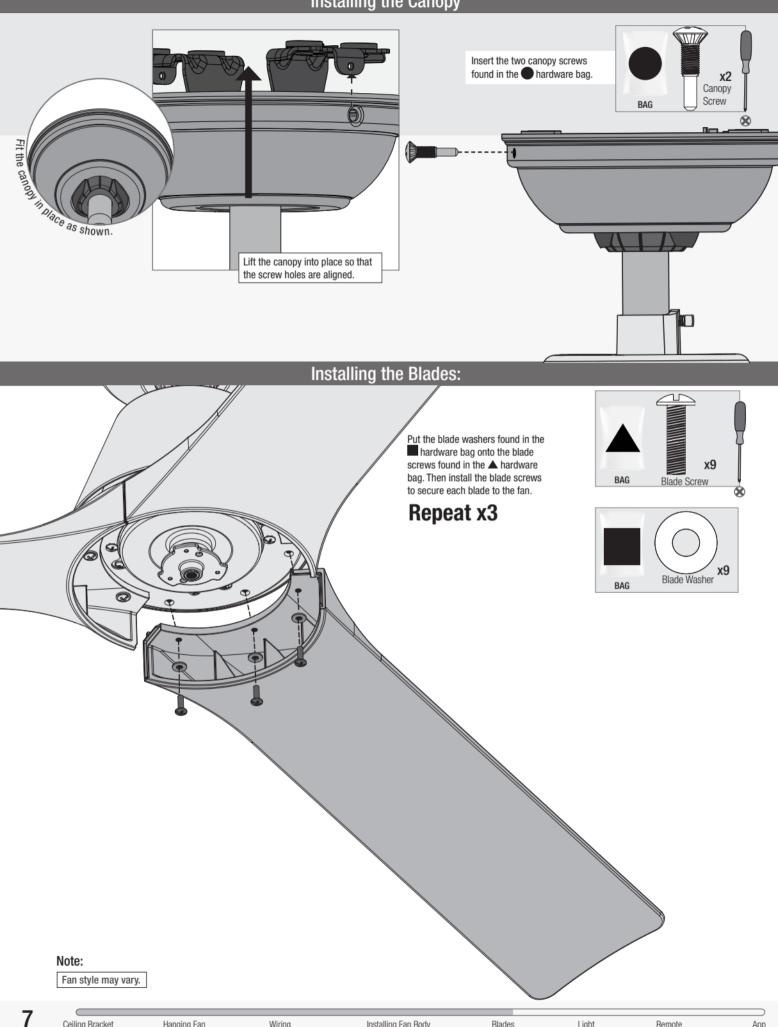


Note:

Fan style may vary.

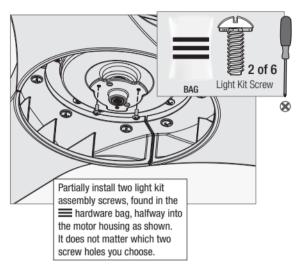
Ceiling Bracket Hanging Fan Wiring Installing Fan Body Blades Light Remote Ap

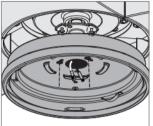
# Installing the Canopy



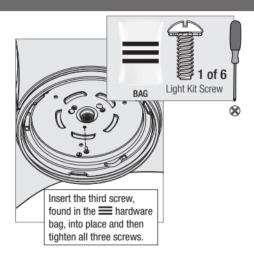
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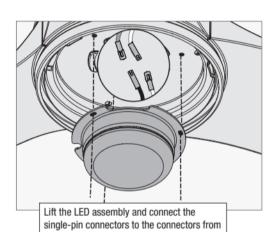
# Assembling the Light Kit





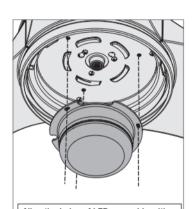
Feed the wire plugs through the center hole of the upper switch housing, then wrap keyhole slots around the screws and twist counterclockwise.



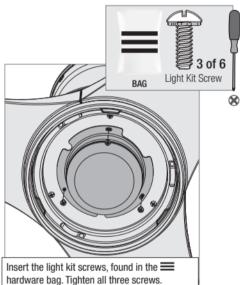


the fan. Connect the white wires together.

Connect the blue and black wires together.

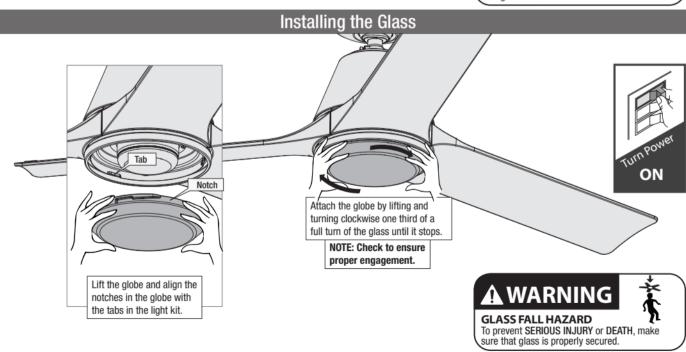


Align the holes of LED assembly with the holes of the upper switch housing. Make sure all the wires from the fan and the light kit are snug inside the center of the light kit, not pinched in between the upper switch housing and the light kit or hanging out of the sides.





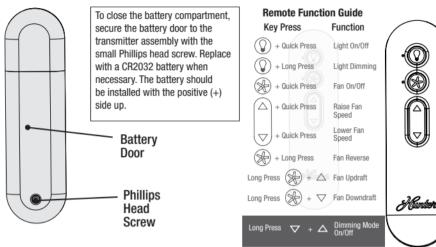
App



Ceiling Bracket Hanging Fan Wiring Installing Fan Body Blades Light Remote

## Preparing the Remote

The remote control is already paired for use. For your convenience, a remote function card is packed in with your remote.





WARNING INGESTION HAZARD: This product contains a button cell or coin battery.

# **A** WARNING

- INGESTION HAZARD: This product contains a button cell or coin battery.
- DEATH or serious injury can occur if ingested.

Ceiling Bracket

Hanging Fan

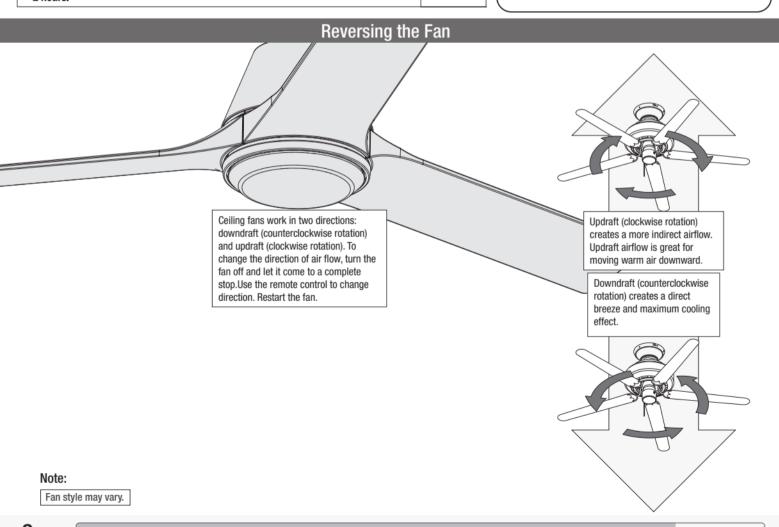
Wiring

- A swallowed button cell or coin battery can cause Internal Chemical Burns in as little as 2 hours.
- KEEP new and used batteries OUT OF REACH OF CHILDREN
- Seek immediate medical attention if a battery is suspected to be swallowed or inserted inside any part of the body.



# NOTICE

- Always purchase the correct size and grade of battery most suitable for the intended use.
- Clean the battery contacts and also those of the device prior to battery installation.
- Remove and immediately recycle or dispose of used batteries according to local regulations and keep away from children.
   Do NOT dispose of batteries in household trash or incinerate.
- Even used batteries may cause severe injury or death.
- · Call a local poison control center for treatment information.
- Compatible battery type is CR2032, 3 V
- Ensure the batteries are installed correctly with regard to polarity (+ and -).
- Do not mix old and new batteries, different brands or types of batteries, such as alkaline, carbon-zinc, or rechargeable batteries
- Non-rechargeable batteries are not to be recharged.
   Exhausted batteries are to be removed from the product.
- Do not force discharge, recharge, disassemble, heat above (manufacturer's specified temperature rating) or incinerate. Doing so may result in injury due to venting, leakage or explosion resulting in chemical burns.
- Remove and immediately recycle or dispose of batteries from equipment not used for an extended period of time according to local regulations.
- Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries, and keep them away from children



Installing Fan Body

Blades

Light

Remote

App

# Setting up SIMPLECONNECT™ WiFi



SIMPLEconnect connects to available 2.4 GHZ WiFi networks.



# Download the app:

Visit your app store and search "Simpleconnect™ 2.0" to find the app.







Launch the app.



3

Follow the onscreen prompts to set up your fan.

Use of the HomeKit logo means that an electronic accessory has been designed to connect specifically to iPod, iPhone, or iPad, respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPod, iPhone, or iPad may affect wireless performance.

Compatible with iOS 13.0 or higher / Android 5.0 or higher Android and Google Play are trademarks of Google Inc. Apple logo is a trademark of Apple, Inc. App store is a service mark of Apple, Inc.

**Note:** The HomeKit setup code is located on the front cover of the English side of this manual, on the inside of the remote cover, and on fan itself (fan style may vary).









## **Hunter Pro Tip:**

#### Need to install the app later?

When ready, turn the wall switch off and then on. Wait three minutes before downloading the app.

# **Troubleshooting**

## Fan Doesn't Work

- · Make sure power switch is on.
- Check the circuit breaker to ensure the power is turned on.
- · Make sure the blades spin freely.
- Turn off power from the circuit breaker, then loosen the canopy and check all the connections according to the wiring diagram.

## **Excessive Wobbling**

- Make sure the blades are properly installed on the blade iron posts.
- Turn the power off, support the fan carefully, and check that the hanger ball is properly seated.

## Remote Control of Fan is Erratic

- · Make sure the battery is installed correctly.
- Install a fresh battery.

## Remote Only Works Close to Fan

· Change battery.

### Noisy Operation

- · Make sure the blades are properly installed.
- Check to see if any of the blades are cracked. If so, replace all of the blades.

## Multiple Remote Issues

 If you have multiple remotes or multiple remotecontrolled fans installed on the same circuit breaker and you are experiencing interference or faulty operation of your remote controls, please go to www.HunterFan.com/FAQs and click "How do.l properly install multiple remote-controlled fans?" for information on how to correct this issue.

## **Hunter Pro Tip:**

#### Cleaning the Fan

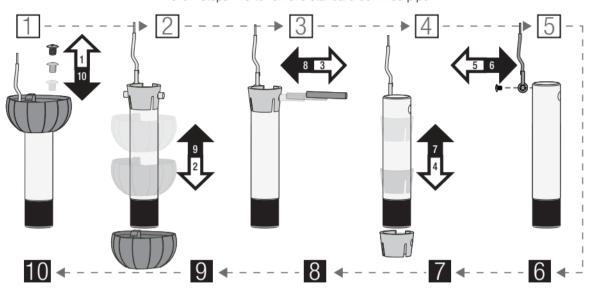
Use soft brushes or cloths to prevent scratching. Cleaning products may damage the finishes.

10

Ceiling Bracket Hanging Fan Wiring Installing Fan Body Blades Light Remote App

# If you need a different downrod length follow these steps:

Follow steps 1-5 to remove standard downrod pipe



Follow steps 6-10 to reassemble with new downrod

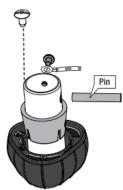


**FAN FALL HAZARD** 

To prevent SERIOUS INJURY or DEATH:

 ALWAYS follow the downrod assembly instructions exactly.  VERIFY the downrod is assembled correctly by firmly pulling on the hanger ball.  Pin must be reinserted to secure downrod assembly.





Here is another view of the downrod assembly unassembled.



Assembled downrod should look like this

# Limited Lifetime Warranty

Hunter Fan Company grants this limited warranty to the original purchaser of this Hunter ceiling fan. This document can be found at www.HunterFan.com.

Thank you for choosing Hunter!

## **How Can Warranty Service Be Obtained?**

**Proof of purchase is required** when requesting warranty service. The original purchaser must present a sales receipt or other document that establishes proof of purchase. Hunter, at its sole discretion, may accept a gift receipt. To obtain service, contact Hunter Fan Company online or by phone.

www.HunterFan.com/Support/Contact-Us/ 1-888-830-1326

Please do not ship your fan or any fan parts to Hunter. Delivery will be refused.

## **What Does This Warranty Cover?**

## Motor — Limited Lifetime Warranty

If any part of your ceiling fan motor fails during your ownership of the fan due to a defect in material or workmanship, as determined solely by Hunter, Hunter will provide you with a replacement fan free of charge.\* The foregoing limited warranty applies only to the motor itself and does not apply to electronic controls – such as remote control transmitters, remote control receivers, or capacitors – used in conjunction with the motor. Such electronic control items are included in the Three-year limited warranty

## Other — Three-Year Limited Warranty

Except as otherwise indicated throughout this warranty, if any part of your Hunter ceiling fan fails at any time within three years of the date of purchase due to a defect in material or workmanship, as determined solely by Hunter, Hunter will provide a replacement part free of charge.\*

\* If no replacement product/part can be provided for your fan, we will provide a comparable or superior replacement product/part at the sole discretion of Hunter.

## **What Does This Warranty NOT Cover?**

Labor Excluded. This warranty does not cover any costs or fees associated with the labor (including electrician's fees) required to install, remove, or replace a fan or any fan parts. There is no warranty for light bulbs; remote control batteries; fans purchased or installed outside the United States; fans owned by someone other than the original purchaser; fans for which proof of purchase has not been established; fans purchased from an unauthorized dealer; ordinary wear and tear; minor cosmetic blemishes; refurbished fans; and fans that are damaged due to any of the following: improper installation, misuse, abuse, improper care, failure to follow Hunter instructions, accidental damage caused by the fan owner or related parties, modifications to the fan, improper or incorrectly performed maintenance or repair, improper voltage supply or power surge, use of improper parts or accessories, failure to provide maintenance to the fan, or acts of God (e.g. flood).

ORIGINAL PURCHASER'S SOLE AND EXCLUSIVE REMEDY FOR A CLAIM OF ANY KIND WITH RESPECT TO THIS PRODUCT SHALL BE THE REMEDIES SET FORTH HEREIN. HUNTER FAN COMPANY IS NOT RESPONSIBLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, DUE TO PRODUCT FAILURE, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, OR OTHERWISE. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE APPLICABLE TO THIS PRODUCT ARE LIMITED IN DURATION TO THE PERIOD OF COVERAGE OF THE APPLICABLE LIMITED WARRANTIES SET FORTH ABOVE. Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

### **How Does State Law Affect Warranty Coverage?**

This warranty gives you specific legal rights. You may also have other rights which vary from state to state.